

Cold Weather Pipe Freeze Prevention Checklist



Use this checklist to help protect your home and prevent frozen or burst pipes during cold weather.

Before Temperatures Drop

- Insulate exposed pipes
- Seal drafts near pipes and exterior walls
- Disconnect and drain outdoor hoses
- Shut off and drain exterior faucets (if applicable)
- Know where your main water shutoff valve is located

During Freezing Weather

- Keep indoor temperatures steady (minimum 55°F)
- Open cabinet doors under sinks
- Let faucets drip slightly during extreme cold
- Keep garage doors closed if water lines are located inside
- Check vulnerable areas regularly for drafts, frost, or ice buildup

If You're Leaving Town

- Set your thermostat no lower than 55°F
- Have someone check your home during extended absences
- Consider shutting off your water supply if you'll be gone for an extended period

Warning Signs of Frozen Pipes

- Reduced or no water flow
- Frost or condensation on exposed pipes
- Unusual odors from drains
- Strange sounds when turning on faucets

If a Pipe Freezes or Bursts

- Turn off the main water supply immediately
- Open faucets to relieve pressure
- Apply gentle heat (hair dryer or warm towels — never use an open flame)
- Contact a licensed plumber

Who to Call for Help

Call Evergreen Metropolitan District (EMD) if:

- Water issues appear outside your home or near the meter
- You have no water service and suspect a system issue
- You see water in streets or public areas

Call a Licensed Plumber if:

- Pipes inside your home are frozen or have burst
- You have leaks, water damage, or loss of water inside your home
- You need help shutting off or repairing household plumbing

 **Evergreen Metropolitan District**

Customer Service: 303-674-4112

After-Hours Emergency: 303-688-7115

If an issue arises with a water service line located on private property, it is the property owner's responsibility to make repairs. Evergreen Metropolitan District is responsible for maintaining water mains, but not service lines connected from the main to your home. We encourage customers to routinely monitor these areas to help prevent costly repairs and unnecessary damage. Please remember that just because a leak isn't visible or audible doesn't mean it isn't there—early detection can save both time and money.