

EVERGREEN METROPOLITAN DISTRICT NEWSLETTER



Hello Residents of Evergreen!

Thursday, July 31, 2025

3rd Quarter Issue:

All About Irrigation (*pg. 2*)

WaterScope Know Your Water (*pg. 3*)

New Billing Statement – We Added Graphs (*pg. 4-6*)

Thank you for signing up for our quarterly newsletter! Each quarter we will send out a newsletter to keep the community informed and updated with the Evergreen Metropolitan District.

Signing up for this letter means that you live in or have a residence in one of three special districts that we provide *Water* and/or *Wastewater* services to: Evergreen Metropolitan District (EMD), West Jefferson County (WJMD), or Kittredge Sanitation and Water District (KSWD). Each district has its own wastewater treatment plant, but EMD manages water and administrative services. These districts are governed by their own elected *Board of Directors*, and all three districts operate under Colorado Title 32.



Irrigation:

It's irrigation season and with that there are some important tips and tricks to be aware of. We recommend that you only water the necessary amount of time for your property per day, between the hours of 12:00am and 6:00am. If you do not know how long you should be watering your property for, please get in contact with the slow flow program

<https://resourcecentral.org/sprinklers/residential/>).



Watering during the day isn't recommended for a few reasons:

1. The water will evaporate due to the higher temperature.
 2. There is more wind so there is a higher spread.
 3. The demand for water is higher during this time.
 4. You will end up using more water, which will cause your water bill to increase.
- We recommend watering at night to eliminate all these negative factors and

minimize the amount of wasted water. However, during these months, please note that your water bill will increase; this is due to the increased water usage. During this season, please make sure that you are turning off the system when there has been ¼" of rainfall. In this time, we do experience a lot of our customers getting leaks in their irrigation system, due to this it will make your bill increase as well. If you are experiencing a leak, we recommend calling your landscaping company or making an appointment with a Qualified Water Efficient Landscaper (*Qwel*) Pro Professional.

Please make sure that you sign up for *WaterScope* to track your usage and are notified of any potential leaks. If there is a leak that you experience, please make sure to call your landscaping company or Qwel professional as early as possible to get this taken care of.

If you're tired of dealing with the same old lawn and the watering that comes with it, think about replacing it with a Coloradoscape! Resource Central



https://resourcecentral.org/lawn/?srsltid=AfmBOork3QnJ2H0fxJA1CbU4_tX4t5sI-KZh7m_pY6dohCsAWcZcFgVW) has great ideas and plant packages to replace your lawn.

WaterScope:

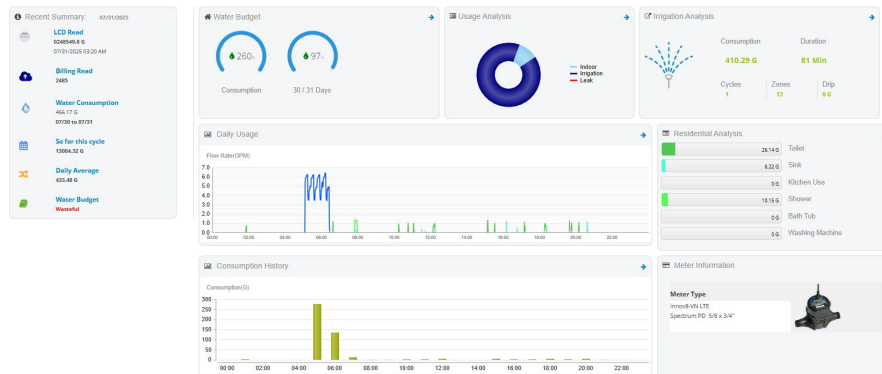
Have you heard of WaterScope? WaterScope is a Colorado based company



we work with that's connected to each one of our *Metron* water meters. Getting these meters was a large project that happened in 2022. WaterScope allows you to track your total consumption, receive leak alerts (which you can set the threshold on) and other helpful information. WaterScope does not

show your usage in real time, although it is tracked in real time the information is uploaded every night.

Once you log into WaterScope you'll see your *dashboard*. This *dashboard* provides you with a summary of what your daily usage is, if you irrigate, or if you have a leak. It will even show you a breakdown of how many gallons of water each one of your appliances is using.



To sign up for this **free** (that's right free) feature please visit: www.waterscope.us

and use your account number along with your meter ID. If you do not have this information please go to: <https://evergreenmetro.colorado.gov/request-for-waterscope-account-information> so we can send you these details. WaterScope is an excellent free tool that all our customers have access to. Please note that when you sign up for this free feature it will only show you information from the day you signed up. It will not



show you information from 6 months ago. However, if you have had a login for WaterScope for 6 months it will show you the previous 6 months of usage.



Statements:

Bills can be confusing, so we think it is important to show you the breakdown of each one of the statements you receive.

The first thing you will notice is that they look different than *normal*, this is because we wanted our customers to have better access to seeing their usage, and what exactly they are being charged for.



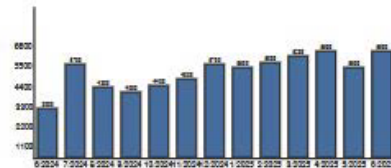
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Evergreen, CO 80439
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www.evergreenmetro.org

Your Last 13 Billing Periods WATER usage

*****AUTO**SCH 5-DIGIT 80433



John Smith
123 Main Street
Evergreen CO 80439



ACCOUNT #		LOCATION #		SERVICE ADDRESS		SERVICE DATES	
00123456-01		00123456		123 Main Street		06/01/2025 - 07/01/2025	
POSTED DATE	DESCRIPTION	CURRENT	PREVIOUS	USAGE	READING DATES	DAYS	AMOUNT
06/20/2025	Balance Forward: 06/20/2025						\$112.71
06/26/2025	Payment XpressBillPay						-\$112.71
07/18/2025	Water Consumption	227900	221400	6500	06/01/2025 - 07/01/2025	31	\$21.38
07/18/2025	Sewer Base Charge						\$46.80
07/18/2025	Capital Project Fee						\$15.00
07/18/2025	Water Base Rate						\$33.39
PAYMENT LATE AFTER		AFTER DUE DATE PAY	PAY ON TIME AND SAVE		STATEMENT DATE	PAY THIS AMOUNT	
08/11/2025		\$117.74	1.42		07/18/2025	\$116.57	

Please Return This Stub With Payment

Account: 00123456-01
Location: 00123456
Customer: John Smith
Service At: 123 Main Street

Amount Due Now: \$116.57
Late After: 08/11/2025
After Due Date: \$117.74



Remit To:
Evergreen Metropolitan District
Payment Processing Center
PO Box 177
Pleasant Grove UT 84062-0177

(Office Use) Circle Payment Type: Money Order XpressBillPay Date Received _____ 00112600020000116571
If this symbol (*) is next to your reading, it is an estimated read.

Understanding Your Water Bill – FAQs

1. What's at the top of my bill?

At the very top, you'll see the Evergreen Metropolitan District's logo, contact information, and a bar chart of your water usage over the last 13 months. The chart is a quick way to compare how your usage changes from month to month.

2. What are "Account #" and "Location #"?

- **Account #:** A unique number assigned to your customer account.
 - **Location #:** Identifies the specific property receiving service.
Use these numbers when making payments or calling with questions.
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3. What is the "Service Address"?

This shows where water is actually being used. Sometimes it's the same as your mailing address, but it could be different (for example, if you own a rental property).

4. What do the meter readings mean?

Your bill shows:

- **Previous Reading:** The meter reading from the last billing period.
 - **Current Reading:** The new reading taken this month.
 - **Usage:** The difference between the two, which is the number of gallons you used.
-

5. Why are there different charges?

Here's what each line item means:

- **Balance Forward:** Any amount carried over from your last bill.
 - **Payment:** A payment you made, reducing what you owe.
 - **Water Consumption:** The charge for the actual gallons of water you used.
 - **Water Base Rate:** A fixed monthly fee for being connected to the water system—this helps cover operating costs.
 - **Sewer Base Charge:** A fixed monthly fee for sewer service.
 - **Capital Project Fee:** Helps fund long-term system improvements, like replacing pipes and upgrading facilities.
-



6. What does “Amount Due Now” mean?

This is the total you owe if you pay by the due date listed.

7. What happens if I pay late?

If payment is received after the “Late After” date, a late fee is added. The bill shows both the **on-time amount** and the **late amount**, so you know the difference.

8. What’s the payment stub at the bottom for?

The bottom portion of the bill can be torn off and mailed with your check or money order. It repeats your account number, service address, and amount due so the payment processing center can quickly apply it to your account.

☒ **In short:** Your bill shows how much water you used, the charges that apply, and the total amount you owe. The graph helps you track your usage, and the breakdown explains where your money goes.